

INFORMATION FOR UKRAINIAN REFUGEES ARRIVING IN SERBIA



This leaflet contains information to help Ukrainian refugees who have recently arrived in Serbia in order to familiarise them with available services and to find out how to access such services.

EMERGENCIES

If you are in an emergency situation, dial:

192 - Police

193 - Fire department

194 - Ambulance

1987

- Help on the Road when in Serbia (AMSS),
for calls from other European countries +381 11 331 200

GENERAL INFORMATION

Should you need information regarding accommodation, contact **Commissariat for Refugees and Migration of the Republic of Serbia (SCRM)** via phone at: +381 64 828 31 71 or email at kirsteam.ukraine@kirs.gov.rs At their designated centres for Ukrainian refugees you will have access to information, food, health care, clothing and footwear, hygiene packs, educational and occupational activities, education for your children, internet connection, psychological support and access to other rights and services. For any important information, contact National Council of the Ukrainian National Minority in Kula – Address: **Marsala Tita 119, Phone Number: +38125725531.** For general information, access to different services, interpretation/translation from Ukrainian and similar contacts you may also contact:



For Vojvodina

Humanitarian Center for Integration and Tolerance (HCIT),
email: office@hcit.rs

Novi Sad - Address: Vojvođanskih brigada 17;
- Phone Number: 021528132

Subotica - Address: Senćanski put 5; tel. no.
+381646577052 (WhatsApp, Viber)

Šid - Address: Janka Veselinovića 19; tel. no:
+381656177255 (WhatsApp, Viber)

For Belgrade and central Serbia

Crisis Response and Policy Centre (CRPC), email: info@crpc.rs
Monday to Friday (8 am to 4 pm) at: +381 60 0991634

Legal Assistance And Representation

Belgrade Centre for Human Rights (BCHR), email: bgcentar@bgcentar.org.rs
Monday to Friday (9am to 5pm) at: +381 64 82 46 508

Psychological Help

International Aid Network (IAN)
Monday to Friday (9 am to 5 pm) at: +381 63 38 97 29

UNHCR

The UN Refugee Agency (UNHCR) could support you in learning
Serbian language and job searching.
Phone/Viber/WhatsApp: +381 63 432 499 and srbbe@unhcr.org